

## TERMS OF SERVICE

Herein this document, all usages of the words: “we,” “us,” and “our” refer to SleekServers.Com.

1. You may not publish anything that violates or infringes on the copyright, intellectual property rights or trademark rights of any individual or organization.
2. IRC Servers / websites are not permitted.
3. Hacking, cracking, Piracy, warez software or information that educates or encourages these activities or uses these activities are not permitted.
4. ROM's and emulators are not permitted, See #1.
5. You may not publish any material that is grossly offensive, including, exploitation of children, blatant expressions of bigotry, hatred, harassment, defamation, or invasion of privacy. This includes material that defames, abuses, harasses or threatens any person or group. Pornography is allowed as it meets all U.S. Laws and regulations.
6. We have a no spam policy, Spam will result in immediate termination of services.
7. You may not use our services in the commission of any crime that violates the laws of local, state, and federal government of the United States of America.
8. You are solely and fully responsible for the contents of your account. Any and all repercussions will be born solely by you as the account holder.
9. In no event will we be liable for any damages, including, without limitation, direct, indirect, incidental, special, consequential, or punitive damages arising out of the use of or inability to use our services or any content thereon. This disclaimer applies, without limitation, to any damages or injury, whether for breach of contract, tort, or otherwise, caused by any failure of performance; error; omission; interruption; deletion; defect; delay in operation or transmission; computer virus; file corruption; communication line failure; network or system outage; or theft, destruction, unauthorized access to, alteration of, or use of any record.
10. We reserve the right to terminate any account without warning or notice if any of the above restrictions are violated and to examine the contents of any account at any time.
11. We do not offer refunds on dedicated servers / VPS servers, however for game servers we do offer a 3 day money back guarantee if you are unhappy with your services and you wish to terminate them within the first 72 hours from cleared payment then you will be issued 80% of said payment.
12. Payment for services is due on the same day of each month, If services remain unpaid for 2 days then your services will be terminated. We are not responsible for sending billing notices, any notices that you receive regarding your billing date are courtesy, it is the customers responsibility to remember when to pay for their services.
13. We are not liable for any loss of data for any reason. This includes VPS or dedicated servers. It is the customers responsibility to maintain backups of their data.
14. We do not provide support for 3<sup>rd</sup> party modifications to game servers and their operation. Any support provided is complementary and doesn't have to be provided.

Terms of Service subject to change without notice.

Please direct any questions regarding our Terms of Service to [contact@sleekservers.com](mailto:contact@sleekservers.com)

## ACCEPTABLE USE POLICY

Herein this document, all usages of the words: “we,” “us,” and “our” refer to SleekServers.Com.

Violations of system or network security are prohibited, and may result in criminal and civil liability. We will investigate incidents involving such violations and may involve and will cooperate with law enforcement if a criminal violation is suspected.

Network security violations include but are not limited to:

1. Unauthorized access to or use of data, systems or networks, including any attempt to probe, scan or test the vulnerability of a system or network or to breach security or authentication measures without express authorization of the owner of the system or network.
2. Unauthorized monitoring of data or traffic on any network or system without express authorization of the owner of the system or network.
3. Interference with service to any user, host or network including, without limitation, mail bombing, flooding, deliberate attempts to overload a system and broadcast attacks.
4. Forging of any TCP-IP packet header or any part of the header information in an email or a newsgroup posting.
5. Use of our provided service to transmit any material (by e-mail, uploading, posting or otherwise) that threatens or encourages bodily harm or destruction of property.
6. Unsolicited commercial e-mail / Unsolicited bulk e-mail (SPAM) Use of our service to transmit any unsolicited commercial or unsolicited bulk e-mail is expressly prohibited. Violations of this type will result in the immediate termination of your account.

You are responsible for any misuse of your account, even if the inappropriate activity was committed by a friend, family member, guest or employee.

**INDIRECT OR ATTEMPTED VIOLATIONS OF THE POLICY, AND ACTUAL OR ATTEMPTED VIOLATIONS BY A THIRD PARTY ON BEHALF OF OUR CUSTOMER OR A CUSTOMER'S END USER, SHALL BE CONSIDERED VIOLATIONS OF THE POLICY BY SUCH CUSTOMER OR END USER.**

Acceptable Use Policy subject to change without notice.

Please direct any questions regarding our Acceptable Use Policy to [contact@sleekservers.com](mailto:contact@sleekservers.com)